

2019 Washington Medicare Supplement (Medigap) Application

Special Notice

- You do not need more than one Medicare Supplement (Medigap) policy.
- If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
- You may be eligible for benefits under Medicaid and may not need a Medicare Supplement (Medigap) policy.
- If, after purchasing this policy, you become eligible for Medicaid, the benefits and premiums under your Medicare Supplement (Medigap) policy can be suspended, if requested, during your entitlement to benefits under Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your suspended Medicare Supplement (Medigap) policy (or, if that is no longer available, a substantially equivalent policy) will be re-instituted if requested within 90 days of losing Medicaid eligibility. If the Medicare Supplement (Medigap) policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the re-instituted policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- If you are eligible for, and have enrolled in, a Medicare Supplement (Medigap) policy by reason of disability and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare Supplement (Medigap) policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare Supplement (Medigap) policy under these circumstances, and later lose your employer or union-based group health plan, your suspended Medicare Supplement (Medigap) policy (or, if that is no longer available, a substantially equivalent policy) will be re-instituted, if requested within 90 days of losing your employer or union-based group health plan. If the Medicare Supplement (Medigap) policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the re-instituted policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- Counseling services may be available in your state to provide advice concerning your purchase of Medicare Supplement (Medigap) insurance and concerning medical assistance through the state Medicaid program, including benefits as a qualified Medicare beneficiary (QMB) and specified low-income Medicare beneficiary (SLMB).
- Your rate may change at the Plan's annual renewal date on April 1, so you may initially see an increase before a 12-month period. Rates are guaranteed not to increase for 12 months after the renewal date.
- Premium payments will not be accepted from any provider or facility offering health care services; or entities that receive 25 percent or more of their funding from providers or facilities, unless from a private, not-for-profit foundation that provides such payments on a charitable basis and does not base contributions on the policyholder's health status, enrollment in a particular health insurance plan, or use of any particular health care services or facilities; or as otherwise required by law. Additionally, if you or your spouse are actively working, payments from your employer or your spouse's employer are not permitted if the employer making the payment has 20 or more employees. Premium payments that do not meet the above criteria will not be accepted and this policy may be terminated for non-payment.

Medicare Supplement Enrollment Checklist

Here is an overview of some helpful tips to ensure your enrollment is processed quickly and accurately.

- Answer each required question completely using ink.
- Please include a copy of your Medicare card.
- Be sure to review and complete each applicable section (1–11).
 - If replacing a Medicare Advantage or Medicare Supplement policy, be sure to complete all fields within section 4.
 - If selecting EFT billing, be sure to complete all fields within section 7.
 - If applying for a spousal discount, be sure to complete all fields within section 8.
- Be sure to sign and date the application in all places indicated.
 - **Signatures or dates that have been altered in any way will not be accepted.**
 - Use the current date when completing the signature date fields of the application.
 - If you have a power of attorney holder, be sure to provide all legal documentation related to power of attorney. Also, make sure the power of attorney holder signs and dates the application in all signature fields and completes the personal representative fields in section 10.
- Be sure to submit all pages of the application together.
 - Application should be a legible, full size copy.
- Please provide proof of current or prior coverage.
 - If you have no current or prior coverage, be sure to complete the health statement located within section 6.* (Please provide specific details to all questions that are answered Yes.)

*You do not need to complete the health statement if: a) you turned 65 in the last six months or will turn 65 in the next six months; or b) you enrolled in Medicare Part B in the last six months or will enroll in Medicare Part B in the next six months.

If you need assistance completing this application, please contact our Sales Department at 1-844-Regence (1-844-734-3623) or contact your Insurance producer.

Section 1: Plan selection

Choose ONE of the following plans:

- | | |
|--|--|
| <input type="checkbox"/> Regence Bridge Plan A | <input type="checkbox"/> Regence Bridge Plan G |
| <input type="checkbox"/> Regence Bridge Plan C | <input type="checkbox"/> Regence Bridge Plan K |
| <input type="checkbox"/> Regence Bridge Plan F | <input type="checkbox"/> Regence Bridge Plan N |

Section 2: Enrollment information

| | | | |
|--|------------------------|--------------------------|--|
| First name, MI: | | Last name: | |
| Gender (M/F) | Birthdate | | |
| Medicare number _____ | | | |
| Medicare effective dates (from your Medicare card): | | | |
| PART A (hospital) _____ | | PART B (physician) _____ | |
| I understand that I must be enrolled in Medicare Part A and Part B to be eligible for Medicare Supplement (Medigap) coverage. Please initial to confirm _____ | | | |
| WASHINGTON RESIDENCE ADDRESS To be eligible to apply for our Medicare Supplement (Medigap) plans, you must reside in our service area. A photocopy of a valid Washington state driver's license or identification card and a current utility bill with name and address may be requested as proof of residency. | | | |
| Residence street address | | City, state, ZIP code | |
| Mailing address (if different from residence street address) | | City, state, ZIP code | |
| Home phone number | Alternate phone number | County | |
| Your application is subject to review and approval by Regence. Complete applications received in our office by midnight Pacific time on the last business day of the month will be eligible for an effective date of the first of the following month, unless otherwise indicated. Incomplete applications may receive a later effective date. | | | |
| Requested effective date _____ | | | |

Section 3: Other coverage information

If you lost or are losing other health insurance coverage and received a notice from your prior insurer saying you were eligible for guaranteed issue of a Medicare Supplement (Medigap) insurance policy, or that you had certain rights to buy such a policy, you may be guaranteed acceptance in one or more of our Medicare Supplement (Medigap) plans. Please include a copy of the notice from your prior insurer with your application.

Please answer all questions to the best of your knowledge. (Please mark Yes or No with an "X.")

General Medicare coverage information

- A. Did you turn 65 in the last six months?
 Yes No
- B. Will you be turning 65 in the next six months?
 Yes No
- C. Did you enroll in Medicare Part B in the last six months?
 Yes No

If Yes, what is your effective date for Medicare Part B?

If you answered Yes to A, B, or C, please skip the Health Statement (Section 6)

Please note: Congress has established a six-month open enrollment period for buying Medicare Supplement (Medigap) health insurance. The law guarantees that for six months immediately following enrollment in Medicare medical coverage Part B, individuals cannot be denied insurance due to health conditions.

Medicaid coverage information

- D. Are you covered for medical assistance through the state Medicaid program?

Yes No

(Note to applicant: If you are participating in a "Spend Down Program" and have not met your "share of cost," please answer No to this question.)

If Yes, will Medicaid pay your rates for this Medicare Supplement (Medigap) policy?

Yes No

If Yes, do you receive any benefits from Medicaid other than payments toward your Medicare Part B premium?

Yes No

- E. Have you recently lost coverage for medical assistance through the state Medicaid program?

Yes No

If Yes, what date did coverage end?

Medicare insurance plans

- F. Have you had coverage from any Medicare plan other than Original Medicare within the past 63 days (for example, a Medicare Advantage plan, or a Medicare HMO or PPO)? If yes, fill in your start and end dates below. If you are still covered under this plan, leave "End" blank.

Yes No

If No, skip to question G.

If Yes: Start _____ End _____

If Yes, with which company and what plan do you have?

If Yes, answer questions a, b and c on the next page.

Please complete Section 4, "Notice to applicant regarding replacement of Medicare Supplement (Medigap) insurance or Medicare Advantage."

Section 3: Other coverage information (continued)

Medicare insurance plans (continued)

- a. If you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare Supplement (Medigap) policy?
- Yes No
- b. Was this your first time on this type of Medicare plan?
- Yes No
- c. Did you voluntarily disenroll from a Medicare Supplement (Medigap) policy to enroll in the Medicare plan?
- Yes No
- G. Do you have another Medicare Supplement (Medigap) policy in force?
- Yes No

If No, skip to question H.

If Yes, with which company and what plan do you have?

If Yes, do you intend to replace your current Medicare Supplement (Medigap) policy with this policy?

Yes No

Please complete Section 4, "Notice to applicant regarding replacement of Medicare Supplement (Medigap) insurance or Medicare Advantage."

Group or individual insurance coverage

- H. Have you had coverage under any other health insurance within the past 63 days? (For example, through an employer, union, or individual plan.)
- Yes No

If No, skip to next section.

If Yes, with which company?

If Yes, what kind of policy?

If Yes, do you intend to replace your current policy with this policy?

Yes No

If Yes, what are your dates of coverage under the other policy? If you are still covered under this plan, leave "End" blank.

Start _____ End _____

Are you currently enrolled in a Regence medical plan and wish to cancel that coverage?

Yes No

NOTE: If enrolled in a Regence employer group or COBRA plan, you must contact the group administrator to cancel coverage.

Section 4: Notice to applicant regarding replacement of Medicare Supplement (Medigap) insurance or Medicare Advantage

Please review this section if you indicated in Section 3 of the application that you intend to terminate existing Medicare Supplement (Medigap) coverage or Medicare Advantage insurance and replace it with a policy to be issued by Regence. Your new policy will provide 30 days within which you may decide without cost whether you desire to keep the policy.

You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. If, after due consideration, you find that purchase of this Medicare Supplement (Medigap) coverage is a wise decision, you should terminate your present Medicare Supplement (Medigap) or Medicare Advantage plan. You should evaluate the need for other accident and sickness coverage you have that may duplicate this policy.

Statement to applicant by issuer, producer

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement (Medigap) policy will not duplicate your existing Medicare Supplement (Medigap) coverage or, if applicable, Medicare Advantage coverage because you intend to terminate your existing Medicare Supplement (Medigap) coverage or leave your Medicare Advantage plan. The replacement policy is being purchased for the following reason (check one):

- Additional benefits
- No change in benefits, but lower rates
- Fewer benefits and lower rates
- My plan has outpatient prescription drug coverage and I am enrolling in Part D
- Disenrollment from a Medicare Advantage plan (please explain reason for disenrollment)

- Other (please specify)

State law provides that your replacement policy or certificate may not contain new preexisting conditions, waiting periods, elimination periods, or probationary periods. The insurer will waive any time periods applicable to preexisting conditions, waiting periods, elimination periods, or probationary periods in the new policy (or coverage) for similar benefits to the extent such time was spent (depleted) under the original policy.

If you still wish to terminate your present policy and replace it with new coverage, be certain to truthfully and completely answer all questions on the application concerning your medical and health history. Failure to include all material medical information on an application may provide a basis for the company to deny any future claims and to refund your premiums as though your policy had never been in force. After the application has been completed and before you sign it, review it carefully to be certain that all information has been properly recorded. Do not cancel your present policy until you have received your new policy and are sure you want to keep it.

Applicant or personal representative's signature

Date of applicant or personal representative's signature

Applicant's name (please print)

Producer signature*

Producer number

Date of producer's signature

*Producer signature not required if you do not have a producer

Section 5: Medicare Supplement (Medigap) protection periods

Do I need to complete a health statement?

When applying for Plan A, C, F or K, you do not need to complete a health statement if any of the following is true. If applying for Plan G or N, a health statement is required for the specific situations as noted below:

1. Your Medicare managed care plan or PACE program coverage ends because the plan is leaving the Medicare program, stops giving care in your area, or you move out of the plan's service area, and you apply for Medicare Supplement (Medigap) coverage after you receive notice that your coverage is terminating or ceasing, and no later than 63 days after your coverage terminates or ceases. **Complete the health statement if applying for Plan G or N.**
2. Your employer group health plan coverage that supplements the benefits under Medicare ends or ceases to provide all such supplemental benefits to you, and you apply for Medicare Supplement (Medigap) coverage after (a) your coverage is met or ceases, or (b) you receive notice that your coverage is terminating or ceasing, whichever is later, and no later than 63 days after your coverage terminates.
3. Your Medicare Supplement (Medigap) insurance company goes bankrupt and you lose your coverage, or your Medicare Supplement (Medigap) policy coverage ends through no fault of your own, and you apply for Medicare Supplement (Medigap) coverage beginning on the earlier of your coverage terminating or you are receiving notice of termination or bankruptcy, and no later than 63 days after your coverage terminates. **Complete the health statement if applying for Plan G or N.**
4. You enrolled in a Medicare Part D plan during your initial enrollment period and were enrolled under a Medicare Supplement (Medigap) policy that covers outpatient prescription medications, and you apply for Medicare Supplement (Medigap) coverage up to 60 days before the initial Medicare Part D enrollment period and no later than 63 days after the effective date of your Medicare Part D coverage. Please enclose proof of enrollment in Medicare Part D. **Complete the health statement if applying for Plan G or N.**
5. You joined a Medicare Advantage or PACE program when you were first eligible for Medicare Part A (and you're enrolled in Medicare Part B). Within the first year of joining, you want to switch to Original Medicare, and you apply for a Medicare Supplement (Medigap) policy up to 60 days before and no later than 63 days after your Medicare Advantage or PACE program coverage terminates.
6. You dropped a Medicare Supplement (Medigap) policy to join a Medicare Advantage plan, Medicare Select plan, or PACE program for the first time and now you want to leave. You have been in the plan for no more than a year and you apply for a Medicare Supplement (Medigap) policy up to 60 days before and no later than 63 days after your plan terminates. A health statement is not required if you enroll in the same Medicare Supplement (Medigap) policy (with the same company) that you had previously, if available.
7. You leave a Medicare Advantage plan or drop a Medicare Supplement (Medigap) plan because the company or its representatives haven't followed the rules or misled you, and you apply for a Medicare Supplement (Medigap) policy up to 60 days before and no later than 63 days after your plan terminates. **Complete the health statement if applying for Plan G or N.**
8. You currently are enrolled in a standardized Medicare Supplement (Medigap) plan issued in 1990 or later, and you wish to switch to a plan with either greater, equal, or lesser benefits. (For example, from a 1990 standard Plan F to a 2010 standard plan F.) Exception: If you have Plan A, you can only switch to Plan A without requiring underwriting.

Section 6: Health statement

Complete this section if you are not applying during your open enrollment period. Your open enrollment period is the six-month period immediately following your 65th birthday or your enrollment in Medicare Part B. There are other exceptions where you will not need to complete this section. To verify if one of these exceptions applies to you, see page 7, Section 5.

Applicant's height _____ weight _____

A. Within the last five years, have you had diagnosis, treatment, or advice relating to any of the following:

- | | |
|--|--|
| <p>1. Accident, injury, or deformity..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>2. Acquired immune deficiency syndrome (AIDS) or related disease..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>3. Alcoholism/drug dependency..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>4. Anemia, blood disease, or leukemia..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>5. Arthritis or rheumatoid arthritis..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>6. Asthma or chronic bronchitis..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>7. Back trouble (recurrent or chronic)..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>8. Cancer or tumor..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>9. Confusion or Alzheimer's..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>10. Diabetes..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>11. Dizziness or headaches (frequent)..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>12. Epilepsy or convulsions..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>13. Ear, nose, or throat disorders..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>14. Eye disorder, glaucoma..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>15. Female disorders, fibroids, or excessive or irregular bleeding..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>16. Gallbladder..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>17. Heart or circulatory..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>18. High or low blood pressure, or cholesterol..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>19. Intestines, bowel, or colon..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>20. Joint problems, including knee and other..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>21. Kidney or bladder..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>22. Liver disorder or hepatitis..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> | <p>23. Lung problems, chronic obstructive pulmonary disease, emphysema, or oxygen use..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>24. Mental anxiety, emotional condition, or depression..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>25. Muscular disorders/dystrophies..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>26. Neurological disease or Parkinson's..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>27. Neuritis, chronic or recurrent numbness/tingling..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>28. Obesity (overweight)..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>29. Prostate or male disorder..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>30. Rectal disorder, hemorrhoids, or bleeding..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>31. Sciatica or chronic pain..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>32. Skin condition or disease, melanoma..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>33. Stroke..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>34. Stomach disorders, frequent or chronic heartburn..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>35. Thyroid or glandular..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>36. Ulcer (stomach or duodenal)..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>37. Varicose veins, phlebitis, or blood clots..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>38. Any other condition or disease not listed above (list below)..... <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <div style="border: 1px solid black; height: 100px; width: 100%; margin-top: 10px;"></div> |
|--|--|

Section 6: Health statement (continued)

Please explain below any items that you checked "Yes" on the previous page.

| Question number | Year | Duration | Disease, injury, or condition | Was recovery complete? | Name and address of physician |
|-----------------|------|----------|-------------------------------|------------------------|-------------------------------|
| | | | | | |
| | | | | | |
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| | | | | | |
| | | | | | |

B. In the past three years, have you been advised to have an operation that was not performed?

Yes No

If Yes, please give full details, including name and address of physician

C. Have you been hospitalized in the last five years or are you currently hospitalized or in an extended care facility? Yes No

If Yes, please explain below (use an extra sheet of paper if necessary).

| Date of hospitalization | Disease, injury, or condition | Name of operation performed, if any | Name and address of physician |
|-------------------------|-------------------------------|-------------------------------------|-------------------------------|
| | | | |
| | | | |
| | | | |

D. Are you planning to be hospitalized within the next six months? Yes No

If Yes, please explain

E. Have you taken any prescription medications within the past 12 months? Yes No

If Yes, please explain below (use an extra sheet of paper if necessary).

| Medication | Prescribing physician | Medical condition | Still taking? |
|------------|-----------------------|-------------------|--|
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| | | | <input type="checkbox"/> Yes <input type="checkbox"/> No |

Section 7: Premium billing options

| | |
|---|----------|
| Billing address (Complete only if billing should be sent to an address other than the mailing address listed on the front of the application.) | |
| First name | |
| Last name | |
| Address | |
| City | |
| State | ZIP code |
| County | |
| Relationship to applicant | |

Please indicate which billing option you want to use. (If billing option is left blank, your policy will automatically default to monthly paper billing).

- Monthly paper billing
- EFT (premium is automatically deducted from your bank account on the 5th of each month)

Note: If selecting EFT, please fill out the information to the right.

EFT information (complete only if EFT is selected)

Authorization to my bank

Depending on the timing of your effective date, your first premium payment may have to cover multiple months. If more than one month's premium is due for the first draft, do you authorize Regence to pull the full amount from your account?

Yes No

If No, you are not eligible for EFT right away. You can enroll in EFT and provide your bank information at a later time.

I (or we, if this is a joint account) authorize Regence to charge my/our bank account for monthly premiums for the below named individual. I also authorize my bank to honor these monthly charges. This authority remains in effect until I revoke it in writing and provide notice to Regence.

| | | | | | | | | | |
|--|--|--|--|--|--|--|--|-------------|--|
| Financial institution or bank | | | | | | | | | |
| | | | | | | | | | |
| Transit/routing number | | | | | | | | | |
| | | | | | | | | | |
| Account number | | | | | | | | | |
| | | | | | | | | | |
| Check one: <input type="checkbox"/> Checking account <input type="checkbox"/> Savings account | | | | | | | | | |
| Account holder's name (please print) | | | | | | | | | |
| | | | | | | | | | |
| Account holder's signature | | | | | | | | Date | |
| | | | | | | | | | |

| | | |
|-----------------------------------|----------|-----------------------------------|
| DATE _____ | | 0025 |
| PAY TO THE ORDER OF _____ | \$ _____ | |
| MEMO _____ | | DOLLARS SECURITY FEATURES INCLUDE |
| AUTHORIZED SIGNATURE _____ | | |
| ⑆ 789123456 ⑆ 123789456123 ⑆ 0025 | | |

Transit/
routing
number

Account
number

SECTION 8: Spousal discount (if application is approved)

You may receive a premium discount if you qualify for our spousal discount. Eligibility for the spousal discount requires two members to reside at the same physical address and be enrolled on any combination of Regence 2010 Standard Medicare Supplement (Medigap) plans. Furthermore, you must be either a married couple or state-registered domestic partners.

| | | |
|--|---|----------|
| First name | Last name | |
| Date of birth | Relationship | |
| Residence street address | | |
| City | State | ZIP code |
| If the person is currently on a Regence 2010 Standard Medicare Supplement (Medigap) plan, please provide their member ID number. | If the person is applying at the same time as you, please provide the date their application was submitted. | |

SECTION 9: Consent to electronic distribution

Regence is engaged in efforts to increase the use of technology and curb the use of paper. In support of those efforts, Regence has established a process under which communications to members can be posted to a secured account that a member establishes on regence.com, with an email notice provided to a member-supplied email account when a new communication is posted.

By my signature and unless I have expressly rejected electronic distribution by marking the checkbox below, I consent, on behalf of myself, to the electronic distribution of communications related to the coverage applied for and understand that:

- To access electronically distributed communications, I will need to establish a regence.com account for use on a system meeting the outlined requirements and I represent that I have and will continue to have access to such a system or systems.
- Not all member communications are currently available electronically, but I agree that my consent will apply to the following materials available, or as they become available, for electronic distribution: (i) notices of enrollment and/or effective date, (ii) acknowledgments of receipt of claims, requests for additional information related to claims and notices of associated delays in processing, and determinations on submitted claims, (iii) general informational disclosures required by law, including but not limited to notices of rights under the Women's Health and Cancer Rights Act, state patient protection acts, and privacy laws, (iv) communications regarding complaints, grievances, or appeals, including but not limited to acknowledgments of receipt, requests for additional information and notices of associated delays, and notices of determinations, (v) summaries of benefits and coverage and uniform glossary of terms, (vi) notices of benefit changes or policy modifications, (vii) renewal information, (viii) notices of discontinuation, (ix) notices of termination and continuation coverage rights,

(x) certificates of creditable coverage, (xi) billing notices and statements.

- Until a type of communication can be distributed electronically, a paper copy will be provided.
- Once available in electronic form, any electronically distributed communications may be printed from the regence.com account where they are posted, or a paper copy of any particular communication may be requested at any time using regence.com or by contacting Regence Customer Service at the number provided on my member ID card.
- I may change the email address for receipt of notice of electronic distributions or withdraw consent (returning to paper distribution) at any time and without charge using regence.com or by contacting Regence Customer Service as described in the previous bullet.

The email address for receipt of notice of electronic distributions is

OR

- I do not want electronic distribution. Unless my consent is not required for an electronic distribution, I elect to receive communications related to this coverage in a paper format.

SECTION 10: Certification, authorization and signature

Be sure to sign and date the following page of the application. Signature applies to both “Certification of completion and correctness” and “Authorization for use and disclosure of protected health information”.

Certification of completion and correctness

- It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purposes of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.
- I affirm that the answers given in this application are true, complete, and correct.
- I am providing these answers as part of the application procedure required by Regence to enroll in their coverage.
- I understand that Regence will rely on each answer in making coverage and rating determinations.
- I understand that Regence can rescind my policy if additional information changes my eligibility status.
- If coverage is rescinded due to ineligibility, fraud or intentionally misleading statements, Regence will reimburse premium less any claims paid and will pursue reimbursement for claims paid exceeding any premium.
- I will promptly inform Regence in writing if anything happens before my coverage takes effect that makes this application incomplete or incorrect.
- I understand and agree that no coverage shall be in force until approved by Regence. Regence may call me to clarify answers on this application.
- As the applicant, I understand I have the right to inspect the information in my file.

Authorization for use and disclosure of protected health information

I acknowledge and understand my health plan may request or disclose health information about me from time to time for the purpose of facilitating health care treatment, payment or for the purpose of business operations necessary to administer health care benefits, or as required by law.*

Health information requested or disclosed may be related to treatment or services performed by:

- A physician, dentist, pharmacist or other physical or behavioral health care practitioner
- A clinic, hospital, long-term care or other medical facility
- Any other institution providing care, treatment, consultation, pharmaceuticals or supplies, or
- An insurance carrier or health plan

Health information requested or disclosed may include, but is not limited to, claims records, correspondence, medical records, billing statements, diagnostic imaging reports, laboratory reports, dental records, or hospital records (including nursing records and progress notes). A separate authorization will be required for psychotherapy notes.

I understand that if this application contains any material misstatements or omissions, Regence may deny coverage, modify or cancel coverage and/or take any other legal action available to it by law.

This authorization may not be used for psychotherapy notes (notes recorded and separately maintained by a mental health professional documenting or analyzing the contents of a conversation during a counseling session).

*For more information about such uses and disclosures, including uses and disclosures required by law, please refer to the Regence Consumer Privacy Notice. A copy is available on our website at regence.com or by telephone request at 1-800-365-3155.

SECTION 10: Certification, authorization and signature (continued)

| Signature | |
|---|------|
| Signature of applicant or personal representative (required)* | Date |
| * If signature by a personal representative (legal power of attorney/guardian) of the applicant, please complete the following: | |
| Personal representative's first and last names (please print) | |
| Relationship to individual (attach legal documentation) | |
| If additional health information is required to qualify you for coverage, we may send you a separate authorization form for the purpose of obtaining medical information. | |

Do not send payment with your application. We will bill you upon acceptance of your application.

SECTION 11: Insurance producer certification

If you have a producer, that producer may receive bonuses, commissions, administrative service fees, or other compensation, including non-cash compensation, from Regence. Incentives may be based on any of several factors, including the products you buy, your producer's volume of business with Regence, and the other services your producer provides you. For more information, please contact your producer.

For producer use only

I (the producer) certify I have explained the eligibility provisions to the applicant. I have not made any statements about benefits, conditions or limitations of the policy except through written material furnished by Regence. I have informed the applicant that the effective date of coverage is assigned only by Regence and provided the Washington Disclosure Information required.

I certify that the information supplied to me by the applicant has been truly and accurately recorded here.

List any other medical or health insurance policies sold to the applicant

List the policies still in force

List the policies sold in the past five years that are no longer in force

Producer name (please print or type)

Producer phone number

Regence producer number

Producer signature (required)

Date (required)

Producer: Collect no premium with application.

Congratulations. You're almost done!

Mail, fax or email this form to Regence BlueShield.

Mail:
P.O. Box 1106, MS-LC1NW
Lewiston, ID 83501-1106

Questions?
Talk to your producer.
Call us at 1-844-REGENCE
(1-844-734-3623).

New to Regence?
You'll receive a letter with your
member ID number to get
started on regence.com.

Fax:
1-877-369-3410

Email:
MedigapEligRBS@regence.com

NONDISCRIMINATION NOTICE

Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Regence does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Regence:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, and accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services listed above, please contact:

Medicare Customer Service

1-800-541-8981 (TTY: 711)

Customer Service for all other plans

1-888-344-6347 (TTY: 711)

If you believe that Regence has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our civil rights coordinator below:

Medicare Customer Service

Civil Rights Coordinator

MS: B32AG, PO Box 1827

Medford, OR 97501

1-866-749-0355, (TTY: 711)

Fax: 1-888-309-8784

medicareappeals@regence.com

Customer Service for all other plans

Civil Rights Coordinator

MS CS B32B, P.O. Box 1271

Portland, OR 97207-1271

1-888-344-6347, (TTY: 711)

CS@regence.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW,
Room 509F HHH Building
Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

Language assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-344-6347 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-344-6347 (TTY: 711)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-344-6347 (TTY: 711).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-344-6347 (TTY: 711) 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-344-6347 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-344-6347 (телетайп: 711).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-344-6347 (ATS : 711)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-888-344-6347 (TTY:711) まで、お電話にてご連絡ください。

Díí baa akó nínízin: Díí saad bee yáníłti'go **Diné Bizaad**, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-888-344-6347 (TTY: 711.)

FAKATOKANGA'I: Kapau 'oku ke Lea-Fakatonga, ko e kau tokoni fakatonu lea 'oku nau fai atu ha tokoni ta'etotongi, pea te ke lava 'o ma'u ia. ha'o telefonimai mai ki he fika 1-888-344-6347 (TTY: 711)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-344-6347 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711)

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-888-344-6347 (TTY: 711)។

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-888-344-6347 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachdienstleistungen zur Verfügung. Rufnummer: 1-888-344-6347 (TTY: 711)

ማስታወሻ:- የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል፤ በሚከተለው ቁጥር ይደውሉ 1-888-344-6347 (መስማት ለተሳናቸው:- 711)::

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-888-344-6347 (телетайп: 711)

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ। फोन गर्नुहोस् 1-888-344-6347 (टिटावाइ: 711)

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-888-344-6347 (TTY: 711)

MAANDO: To a waawi [Adamawa], e woodi ballooji-ma to ekkitaaki wolde caahu. Noddu 1-888-344-6347 (TTY: 711)

โปรดทราบ: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-344-6347 (TTY: 711)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຍຄ່າ, ຄວນມີພ້ອມໃຫ້ທ່ານ. ໂທສ 1-888-344-6347 (TTY: 711)

Afaan dubbattan Oroomiffaa tiif, tajaajila gargaarsa afaanii tola ni jira. 1-888-344-6347 (TTY: 711) tiin bilbilaa.

توجه: اگر بہ زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-888-344-6347 (TTY: 711) تماس بگیرید.

ملحوظة: إذا كنت تتحدث فاذاكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-888-344-6347 (رقم هاتف الصم والبكم 711 TTY)