Regence BlueShield: Silver HSA 2500 Preferred

Coverage Period: 01/01/2017 - 12/31/2017

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Individual & Eligible Family | Plan Type: PPO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at regence.com/policy/2017/WA/SilverHSA2500PreferredWashington or by calling 1 (877) 508-7358.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	In-network: \$2,500 single / \$5,000 family per calendar year. Out-of-network: \$6,000 single / \$12,000 family per calendar year. Doesn't apply to pediatric vision services and the following in-network services: certain preventive care. Amounts in excess of the <u>allowed amount</u> do not count toward the <u>deductible</u> .	Single: You must pay all the costs up to the single <u>deductible</u> amount before this plan begins to pay for covered services you use. Family: Members collectively must pay all the costs up to the family <u>deductible</u> amount before this plan begins to pay for any member's covered services. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always Japuary 1st). See the chart starting on page 2 for how much you pay
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket</u> <u>limit</u> on my expenses?	Yes. In-network: \$6,200 single / \$12,400 family* per calendar year. Out-of-network: unlimited *A member on family coverage will not have his or her out-of-pocket limit exceed \$6,200 .	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit?</u>	Premiums , balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Does this plan use a network of providers?	Yes. See regence.com/PreferredWashington or call 1 (877) 508-7358 for lists of in-network or out-of-network providers .	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist .	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .

Questions: Call 1 (877) 508-7358 or visit us at regence.com/policy/2017/WA/SilverHSA2500PreferredWashington.

If you aren't clear about any of the underlined terms used in this form, see the Glossary.

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In- Network Provider	Your Cost If You Use an Out-of- Network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	20% coinsurance	50% coinsurance	none
If you visit a health	Specialist visit	20% coinsurance	50% coinsurance	
care <u>provider's</u> office or clinic	Other practitioner office visit	20% coinsurance	50% coinsurance	Coverage is limited to 12 acupuncture visits / year. Coverage is limited to 10 spinal manipulations / year.
	Preventive care/ screening/immunization	No charge	50% coinsurance	none
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance		nono
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	none
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at	Generic drugs	generic retai 5% coinsuran generic mail or 25% coinsur preferred generic 20% coinsurance generic mail or	l prescription lce / preferred der prescription lance* / non- retail prescription le / non-preferred der prescription / retail prescription	No coverage for prescription drugs not on the Essential Formulary or prescription drugs from an out-of-network pharmacy. Coverage is limited to a 90-day supply retail or mail order. Coverage is limited to a 30-day supply for injectable drugs, specialty drugs and self-administrable cancer chemotherapy drugs.
regence.com/ formulary/2017/ 6tierEssentialWA	Preferred brand drugs	30% coinsurance / n	nail order prescription	<u>Deductible</u> waived for certain preventive drugs and immunizations at a participating pharmacy.
	Non-preferred brand drugs		/ retail prescription nail order prescription	No charge for FDA-approved women's contraceptives prescribed by a health care provider .

Common Medical Event	Services You May Need	Your Cost If You Use an In- Network Provider	Your Cost If You Use an Out-of- Network Provider	Limitations & Exceptions
	Specialty drugs	specialty dru 50% coinsurance	nce / preferred g prescription e / non-preferred g prescription	Deductible waived for generic or formulary brand drugs designated as preventive for treatment of certain chronic diseases listed on the Optimum Value Medication list. The first fill is allowed at a retail pharmacy for specialty drugs. Additional fills must be provided at a specialty pharmacy. Coverage for self-administrable cancer chemotherapy drugs is 20% coinsurance. Specialty self-administrable cancer chemotherapy drugs must be purchased at a specialty pharmacy. *5% discount if filled at a Preferred Pharmacy.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance for ambulatory surgery centers 20% coinsurance for other facilities	50% coinsurance	none
	Physician/surgeon fees	10% coinsurance for ambulatory surgery centers 20% coinsurance for other facilities	50% coinsurance	none
TC 1	Emergency room services	20% coi	nsurance	none
If you need immediate medical attention	Emergency medical transportation	20% coinsurance		none
	Urgent care	20% coinsurance	50% coinsurance	none
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance	Coverage is limited to \$3,000 / day for inpatient non- emergency admission in out-of-network facilities.
	Physician/surgeon fee	20% coinsurance	50% coinsurance	none
If you have mental health, behavioral	Mental/Behavioral health outpatient services	20% coinsurance	50% coinsurance	Coverage is limited to \$3,000 / day for inpatient non- emergency admission in out-of-network facilities.

Common Medical Event	Services You May Need	Your Cost If You Use an In- Network Provider	Your Cost If You Use an Out-of- Network Provider	Limitations & Exceptions
	Mental/Behavioral health inpatient services	20% coinsurance	50% coinsurance	
health, or substance abuse needs	Substance use disorder outpatient services	20% coinsurance	50% coinsurance	
	Substance use disorder inpatient services	20% coinsurance	50% coinsurance	
If you are pregnant	Prenatal and postnatal care	20% coinsurance	50% coinsurance	Coverage is limited to \$3,000 / day for inpatient non-
ii you are pregnant	Delivery and all inpatient services	20% coinsurance	50% coinsurance	emergency admission in out-of-network facilities.
	Home health care	20% coinsurance	50% coinsurance	Coverage is limited to 130 visits / year.
If you need help recovering or have other special health needs	Rehabilitation services	20% coinsurance	50% coinsurance	Coverage is limited to 30 inpatient days and 25 outpatient visits / year. Coverage is limited to \$3,000 / day for inpatient non-emergency admission in out-of-network facilities.
	Habilitation services	20% coinsurance	50% coinsurance	Coverage for habilitative services is limited to 30 inpatient days and 25 outpatient visits / year. Coverage is limited to \$3,000 / day for inpatient non-emergency admission in out-of-network facilities. Coverage for neurodevelopmental therapy is limited to 25 outpatient visits / year.
	Skilled nursing care	20% coinsurance	50% coinsurance	Coverage is limited to 60 inpatient days / year.
	Durable medical equipment	20% coinsurance	50% coinsurance	none
	Hospice service	20% coinsurance	50% coinsurance	Coverage is limited to 14 respite days / lifetime.
If your child needs dental or eye care	Eye exam	No charge	No charge	Coverage is limited to insureds under the age of 19. Coverage is limited to one routine exam / year.
	Glasses	No charge	No charge	Coverage is limited to insureds under the age of 19. Coverage is limited to one pair of lenses (2 lenses) and one frame / year.
	Dental check-up	0% coinsurance	0% coinsurance	Coverage for preventive and diagnostic examinations is limited to 2 each per insured / year for insureds under

Common Medical Event	Services You May Need	Your Cost If You Use an In- Network Provider	Your Cost If You Use an Out-of- Network Provider	Limitations & Exceptions
				age 19. Additional coverage is provided for basic and
				major pediatric dental services.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This ${f i}$	sn't a complete list. Check your policy	or plan document for other <u>excluded services</u> .)
Bariatric surgery	Infertility treatment	Routine eye care (Adult)
Cosmetic surgery, except congenital anomalies	• Long-term care	 Routine foot care
• Dental care (Adult)	• Private-duty nursing	 Vision hardware (Adult)
Hearing aids		 Weight loss programs, except as covered under preventive care
Other Covered Services (This isn't a complet services.)	e list. Check your policy or plan docur	ment for other covered services and your costs for these
Acupuncture	Chiropractic care	Non-emergency care when traveling outside the U.S.
		 Termination of pregnancy

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside of the coverage area

For more information on your rights to continue coverage, contact the plan at 1 (877) 508-7358. You may also contact your state insurance department at 1 (800) 562-6900 or www.insurance.wa.gov.

Your Grievance and Appeals Rights:

Contact the Washington State Office of the Insurance Commissioner at 1 (800) 562-6900 or www.insurance.wa.gov.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This health coverage** <u>does</u> <u>meet</u> the minimum value standard for the benefits it provides.

Language Access Services:

SPANISH (Est	pañol): Para obtener	asistencia en	Español.	llame al 1	(877) 508-7358.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

■ Amount owed to providers: \$7,540

■ Plan pays: \$3,930■ Patient pays: \$3,610

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

• •	
Deductibles	\$2,500
Copays	\$0
Coinsurance	\$960
Limits or exclusions	\$150
Total	\$3,610

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

■ Amount owed to providers: \$5,400

■ Plan pays: \$2,300
■ Patient pays: \$3,100

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$2,500
Copays	\$0
Coinsurance	\$560
Limits or exclusions	\$40
Total	\$3,100

"Patient pays" amounts in this coverage example are based on Individual coverage. Different amounts may apply in Family coverage. Consult your plan documents for more information about your cost-sharing.

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

X No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Regence BlueShield: Dental

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2017 - 12/31/2017

Coverage for: Individual & Eligible Family



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.Regence.com or by calling 1 (877) 508-7358.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$50 insured / \$150 family per calendar year. Doesn't apply to preventive dental services. Coinsurance or amounts in excess of the allowed amount do not count toward the deductible.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered dental services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket</u> <u>limit</u> on my expenses?	No.	There's no limit on how much you could pay during a coverage period for your share of the cost of covered services.
What is not included in the <u>out-of-pocket limit</u> ?	This plan has no out-of-pocket limit.	Not applicable because there's no out-of-pocket limit on your expenses.
Is there an overall annual limit on what the plan pays?	Yes. \$750	This plan will pay for covered services only up to this limit during each coverage period, even if your own need is greater. You're responsible for all expenses above this limit. The chart starting on page 2 describes <i>specific</i> coverage limits, such as limits on the number of office visits. Dental Rewards: You have the opportunity to add \$250 to the overall dental annual limit if you used less than the overall annual limit for covered services in the first calendar year. At no time will the accumulated dental overall annual limit be more than \$1,500 for a calendar year.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. See www.Regence.com or call 1 (877) 508-7358 for lists of in-network or out-of-network providers.	If you use an in-network dental <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in–network dental <u>provider</u> may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the specialist you choose without permission from this plan.

Questions: Call 1 (877) 508-7358 or visit us at www.Regence.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary.

You can view the Glossary at www.cciio.cms.gov or call 1 (877) 508-7358 to request a copy.

Are there services this	Yes.	Some of the services this plan doesn't cover are listed on page 3. See your policy
plan doesn't cover?		or plan document for additional information about excluded services.



- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for a crown is \$500, your <u>coinsurance</u> payment of 50% would be \$250. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network dentist charges \$200 for an examination and the <u>allowed amount</u> is \$150, you may have to pay the \$50 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Dental Event	Services You May Need	Your Cost If You Use an In- network Provider	Your Cost If You Use an Out-of- network Provider	Limitations & Exceptions
	Cleanings and examinations	No charge	No charge	Coverage is limited to 2 cleanings and 2 preventive oral examinations / year, <u>deductible</u> waived.
If you have preventive dental services	X-rays	No charge	No charge	Coverage is limited to 2 bitewing x-ray series / year. Coverage is limited to 1 complete intra-oral mouth and 1 panoramic mouth x-rays once in a 3 year period. Deductible waived.
If you need basic dental services	Periodontal services	20% coinsurance	20% coinsurance	Coverage is limited to 1 per quadrant in a 3 year period for complex periodontal surgical procedures. Coverage is limited to 2 periodontal maintenance / year (in lieu of preventive cleanings). Coverage is limited to 1 periodontal debridement in a 3 year period. Coverage is limited to 1 per quadrant in a 2 year period for periodontal scaling and root planing.
	Endodontic services	20% coinsurance	20% coinsurance	none
	Emergency and other basic dental services	20% coinsurance	20% coinsurance	none

Questions: Call 1 (877) 508-7358 or visit us at www.Regence.com.

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You can view the Glossary at www.cciio.cms.gov or call 1 (877) 508-7358 to request a copy.

Common Dental Event	Services You May Need	Your Cost If You Use an In- network Provider	Your Cost If You Use an Out-of- network Provider	Limitations & Exceptions
If you need major dental services	Bridges	50% coinsurance	50% coinsurance	Coverage is limited to replacement bridges once per 7 years after placement.
	Crowns, inlays and onlays	50% coinsurance	50% coinsurance	Coverage is limited to replacement crowns, inlays or onlays once per tooth, 7 years after placement.
	Dentures (full and partial)	50% coinsurance	50% coinsurance	Coverage is limited to 1 per arch in a 3 year period for denture rebase and denture relines. Coverage is limited to replacement dentures 7 years after placement.
	Implants (endosteal)	50% coinsurance	50% coinsurance	Coverage is limited to 4 endosteal implants / lifetime.

Excluded Services:

Dental Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Aesthetic dental procedures
- Cosmetic/reconstructive services and supplies, except congenital anomalies
- Duplicate x-rays
- Facility charges

- Gold-foil restorations
- Implants (non-endosteal)
- Nitrous Oxide
- Occlusal treatment
- Orthodontic services

- Orthognathic surgery
- Pediatric dental (under age 19)
- Temporomandibular joint (TMJ) Dysfunction Treatment
- Tooth transplantation
- Veneers

Regence BlueShield: Vision

Coverage Period: 01/01/2017 - 12/31/2017

Coverage for: Individual & Eligible Family

Summary of Benefits and Coverage: What this Plan Covers & What it Costs



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.Regence.com or by calling 1 (877) 508-7358.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$0 insured / \$0 family per calendar year.	See the chart starting on page 2 for your costs for services this plan covers.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket</u> <u>limit</u> on my expenses?	No.	There's no limit on how much you could pay during a coverage period for your share of the cost of covered services.
What is not included in the <u>out-of-pocket limit</u> ?	This plan has no out-of-pocket limit.	Not applicable because there's no out-of-pocket limit on your expenses.
Is there an overall annual limit on what the plan pays?	Yes. \$150 for hardware	This plan will pay for covered services only up to this limit during each coverage period, even if your own need is greater. You're responsible for all expenses above this limit. The chart starting on page 2 describes <i>specific</i> coverage limits, such as limits on the number of office visits.
Does this plan use a network of providers?	Yes. See www.Regence.com or call 1 (877) 508-7358 for lists of in-network or out-of-network providers.	If you use an in-network vision <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in–network vision <u>provider</u> may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist .	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the vision services this plan doesn't cover are listed on page 2. See your policy or plan document for additional information about <u>excluded services</u> .

Questions: Call 1 (877) 508-7358 or visit us at www.Regence.com.

If you aren't clear about any of the underlined terms used in this form, see the Glossary.



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered vision care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for a vision examination is \$50, your <u>coinsurance</u> payment of 20% would be \$10. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network <u>provider</u> charges \$150 for a vision examination and the <u>allowed amount</u> is \$50, you may have to pay the \$100 difference. (This is called <u>balance billing</u>.)

Common Vision Event	Services You May Need	Your Cost If You Use an In- network Provider	Your Cost If You Use an Out-of- network Provider	Limitations & Exceptions
If you visit an eye care provider's office or clinic	Routine vision examination	No charge	No charge	Coverage is limited to one routine eye exam per member per calendar year.
	Vision hardware	No charge up to \$150 hardware maximum	No charge up to \$150 hardware maximum	Coverage is limited to \$150 for covered vision hardware per calendar year and you pay any balance.

Excluded Services:

Vision Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

Contact fittings	Medical services	Personal comfort items
Cosmetic services and supplies	 Non-direct patient care 	 Prescription medication
• Fees, taxes, interest	 Pediatric vision (under age 19) 	 Vision therapy and surgery



DISCRIMINATION IS AGAINST THE LAW

This Notice has Important Information. Regence complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This notice has important information about your application or coverage. Look for key dates in this notice. You may need to take action by certain deadlines to keep your health coverage or help with costs. You have the right to get this information, and other information about your application or coverage, in your own language at no cost. Call 888-344-6347. (TTY: 711)

HELP IN OTHER LANGUAGES

The following translations help people who do not read English understand their rights and responsibilities and who to call for help. Including these translations is a federal requirement for all health plans sold on the state or federal marketplaces.

Spanish: Este aviso tiene información importante. Regence cumple con las leyes de derechos civiles federales aplicables y no discrimina sobre la base de raza, color, nacionalidad, edad, discapacidad o sexo. Este aviso tiene información importante sobre su solicitud o cobertura. Busque las fechas importantes en este aviso. Es posible que tenga que tomar alguna acción en un determinado plazo para mantener su cobertura de salud o ayuda con los costos. Usted tiene derecho a obtener esta información y otra información sobre su solicitud o cobertura, en su propio idioma y sin costo. Llame al 888-344-6347. (TTY: 711)

Chinese Traditional: 本通知含有重要資訊。Regence 遵守適用之聯邦政府民權法,不會因種族、膚色、原始出生國籍、年齡、身心障礙或性別的不同而予以差別待遇。本通知含有有關您申請或進行承保的重要資訊。請留意本通知內的重要日期。請在期限之前採取行動,以確保您的醫療保障或協助支付費用。您有權索取使用您語言撰寫的這類資訊,以及有關您申請或承保的相關資訊。請撥打 888-344-6347 索取。(聽障專線:711)

Vietnamese: Thông báo này có Thông tin Quan trọng. Regence tuân thủ luật pháp Liên bang về quyền công dân hiện hành và không phân biệt đối xử theo chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật hoặc giới tính. Thông báo này có thông tin quan trọng về đơn đăng ký hoặc bảo hiểm của quý vị. Tìm những ngày chính trong thông báo này. Quý vị có thể cần hành động trước một số thời hạn để duy trì bảo hiểm sức khỏe của mình hoặc được giúp đỡ có tính phí. Quý vị có quyền lấy thông tin này và thông tin khác về đơn đăng ký hoặc bảo hiểm, bằng ngôn ngữ của mình miễn phí. Gọi số 888-344-6347. (TTY: 711)

Korean: 이 공지 사항에는 중요 정보가 들어 있습니다. Regence은 해당 연방 민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애, 또는 성별에 따라 차별하지 않습니다. 이 공지 사항에는 해당 신청서 또는 적용 범위에 관한 중요한 정보가 있습니다. 이 공지 사항의 주요 날짜를 찾아 보십시오. 해당 건강 보험을 그대로 유지하거나 비용을 지원 받으려면 특정 기한까지 조치를 취하셔야 합니다. 귀하는 모국어로 작성된 본 정보나 해당 신청서 또는 보장 범위에 대한 기타 정보를 무료로 받을 수 있는 권리가 있습니다. 888-344-6347로 연락하십시오. (TTY: 711)

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Russian: В данном Уведомлении содержится важная информация. Regence несет обязательства по соблюдению применимых норм федерального законодательства о гражданских правах и не допускает дискриминации по признаку расы, цвета кожи, национального происхождения, возраста, статуса инвалидности или пола. В данном уведомлении содержится важная информация о вашем заявлении или страховом покрытии. Обратите внимание на ключевые даты, указанные в данном уведомлении. Возможно, вам нужно предпринять некоторые действия к определенному сроку, чтоб сохранить страховое покрытие или получить помощь с расходами. Вы имеете право получить данную, а также прочую информацию о вашем заявлении или страховом покрытии на родном языке бесплатно. Позвоните по номеру 888-344-6347. (ТТҮ: 711)

Tagalog: Ang Abiso na ito ay may Mahalagang Impormasyon. Ang Regence ay sumusunod sa mga naaangkop na Pederal na batas sa mga karapatang sibil at hindi nagdidiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan, o kasarian. Ang abiso na ito ay may mahalagang impormasyon tungkol sa iyong aplikasyon o coverage. Hanapin ang mga importanteng petsa sa abiso na ito. Maaaring kailangan mong gumawa ng hakbang hanggang sa mga partikular na takdang araw upang mapanatili mo ang iyong coverage sa kalusugan o tulong sa mga gastusin. May karapatan kang makuha ang impormasyong ito, at iba pang impormasyon tungkol sa iyong aplikasyon o coverage, sa iyong sariling wika nang walang bayad. Tumawag sa 888-344-6347. (TTY: 711)

Ukrainian: Це повідомлення містить важливу інформацію. Regence дотримується застосовного федерального законодавства про громадянські права та не проводить політику дискримінації за расовою приналежністю, кольором шкіри, походженням, віком, інвалідністю та статевою ознакою. Це повідомлення містить важливу інформацію про пов'язану з вами програму або страхове покриття. Зверніть увагу на ключові дати в цьому повідомленні. Щоб зберегти за собою план медичного страхування або право отримувати грошову допомогу, можливо, вам потрібно буде вжити відповідні заходи, для яких установлено певні часові обмеження. Ви маєте право на безкоштовне отримання рідною мовою як цієї інформації, так і будьякої іншої, пов'язаної з програмою чи страховим покриттям. Телефонуйте за таким номером: 888-344-6347 (телетайп: 711).

Mon-Khmer, Cambodian: សេចក្ដីជូនដំណឹងនេះមានព័ត៌មានសំខាន់ ។ Regence អនុលោមទៅកាមច្បាប់របស់សហព័ន្ធស្ដីពីសិទ្ធិពលរដ្ឋ ហើយមិនមានការរើសអើងចំពោះពូដសាសន៍ ពណ៍សម្បារ សញ្ជាតិដើម អាយុ ពិការភាព ឬភេទឡើយ ។ សេចក្ដីជូនដំណឹងនេះមានព័ត៌មានសំខាន់ស្ដីអំពីពាក្យសុំ ឬការធានារ៉ាប់រងសុខភាពរបស់អ្នក ។ សូមរកមើលកាលបរិច្ឆេទសំខាន់ៗក្នុងសេចក្ដី ជូនដំណឹងនេះ ។ អ្នកអាចត្រូវចាត់វិធានការឲ្យបានគ្រឹមកាលបរិច្ឆេទកំណត់ ដើម្បីរក្បាបាននូវការធានារ៉ាប់រងសុខភាព ឬបានទទួលការជួយចេញការចំណាយថ្លៃថែទាំសុខភាពរបស់អ្នក ។ អ្នកមានសិទ្ធិទទួលបានព័ត៌មាននេះ និងព័ត៌មានដទៃ អំពីពាក្យសុំ ឬការធានារ៉ាប់រងសុខភាពរបស់អ្នក ជាភាសាដែលអ្នកប្រើ ដោយមិនបាច់បង់ប្រាក់ឡើយ ។ ហៅមកលេខ 888-344-6347 ។ (អ្នកពិបាកស្ដាប់ ឬពិបាកនិយាយដែលប្រើ TTY សូមហៅមកលេខ ៖ 711)

Japanese: このお知らせには大変重要な情報が含まれています。Regence は、適用される連邦公民権法を遵守し、人種、肌の色、出身国、年齢、身体障害、性別による差別をしません。このお知らせには保険の申請と適用に関する重要な情報が含まれています。このお知らせに記載されている重要な日付にご注意ください。健康保険適用や医療費支援を引き続き受けるためには締切日までに手続きを行う必要があります。あなたにはこのお知らせおよび申請と保険適用に関するその他の情報について、無料かつ母国語で知る権利があります。こちらまでお電話ください: 888-344-6347。(TTY: 711)

Amharic: ይህ ማሳሰቢያ **ሐቃሚ መረጃ ይዟል፡፡** Regence በሚተንበረው የፌደራል ሲቪል መብቶች ህግጋት በዘር፣ በቀለም፣ በመጡበት ብሄር፣ እድሜ፣ የአካል ጉዳት ወይም ፆታ መድሎ አይደረግም፡፡ ማሳሰቢያው ስለ ማመልከቻዎትና ሽፋን ጠቃሚ መረጃ አለው፡፡ በዚህ ማሳሳቢያ ላይ ቁልፍ ቀናትን ይፈልጉ፡፡ በተወሰኑ የመጨረሻ ቀናት የጤና ሽፋኑ ላይ ወይም የወጪን ድጋፍ እንዲቀጥል እረምጃ መውሰድ ያስፈልጋል፡፡ ይህንን መረጃ እንዲሁም በማመልከቻዎት ወይም ሽፋኑ ላይ ሌሎችንም መረጃዎች በራስዎን ቋንቋ ያለምንም ክፍያ የማግኘት መብት አሎት፡፡ 888-344-6347 ይደውሉ፡፡ (ቲቲዋይ፡- 711)

Cushite/Oromo: Beeksisni kun odeeffannoo barbaachisaa qabatee jira. Regence Ulaagaa seera mirga Siivilii Federaalaa kan guutuu fi sanyii, bifa, lammummaa, umrii, miidhama qaamaa ykn saala irratti hundaa'ee addaan hinqoodne dha. Beeksisni kun iyyannoo ykn haguuggii kara keessan irratti odeeffannoo barbaachisaa qabatee jira. Guyyoota furtuu beeksisa kana keessa jiran ilaalaa. Haguuggii fayyaa ykn gargaarsa keessan eeggachuuf hanga dhuma yeroo ta'eetti tarkanfii ta'e gatii bastanii fudhachuu qabdu. Odeeffannoo kana fi waa'ee iyyannoo ykn haguuggii keessanii kaffaltii tokko malee afaan keessaniin argachuuf mirga qabdu. Bilbilaa 888-344-6347. (TTY: 711)

Arabic:

يحتوي هذا الإخطار على معلومات مهمة. تمتثل Regence إلى قوانين الحقوق المدنية الفيدرالية المعمول بها ولا تمارس التمييز على أساس العرق أو اللون أو الأصل القومي أو السن أو الإعاقة أو الجنس. يحتوي هذا الإخطار. فقد تحتاج إلى اتخار على معلومات مهمة عن الطلب أو التغطية الخاصة بك. ابحث عن التواريخ الرئيسية في هذا الإخطار. فقد تحتاج إلى اتخار على معلومات مهمة عن الطلب أو التغطية الخاصة بك النهائية للحفاظ على التغطية الصحية الخاصة بك أو تلقي مساعدة بخصوص التكاليف. لديك الحق في الحصول على هذه المعلومات والمعلومات الأخرى المتعلقة بالطلب أو التغطية الخاصة بك بلغتك مجانًا. اتصل بالرقم 6347-888. (الكتابة عن بُعد للصم: 711)

Punjabi: ਇਸ ਨੇਟਿਸ ਵਿੱਚ ਮਹੱਤਵਪੂਰਨ ਜਾਣਕਾਰੀ ਹੈ। Regence ਲਾਗੂ ਫੈਡਰਲ ਨਾਗਰਿਕ ਅਧਿਕਾਰਾਂ ਦੇ ਕਨੂੰਨ ਦੇ ਅਨੁਰੂਪ ਹੈ ਅਤੇ ਜਾਤਿ, ਰੰਗ, ਰਾਸ਼ਟਰੀ ਮੂਲ, ਉਮਰ, ਅਪਾਹਿਜਤਾ, ਜਾਂ ਲਿੰਗ ਦੇ ਅਧਾਰ 'ਤੇ ਭੇਦਭਾਵ ਨਹੀਂ ਕਰਦਾ। ਇਸ ਨੇਟਿਸ ਵਿੱਚ ਤੁਹਾਡੇ ਬੇਨਤੀ-ਪੱਤਰ ਅਤੇ ਸੁਰੱਖਿਆ ਬਾਰੇ ਮਹੱਤਵਪੂਰਨ ਜਾਣਕਾਰੀ ਹੈ। ਇਸ ਨੇਟਿਸ ਵਿੱਚ ਮੁੱਖ ਮਿਤੀਆਂ ਵੇਖੋ। ਤੁਹਾਨੂੰ ਤੁਹਾਡੀ ਸਿਹਤ ਸੁਰੱਖਿਆ ਰੱਖਣ ਜਾਂ ਲਾਗਤਾਂ ਨਾਲ ਮਦਦ ਕਰਨ ਲਈ ਨਿਯਤ ਮਿਆਦ ਸੀਮਾਵਾਂ ਦੁਆਰਾ ਕਾਰਵਾਈ ਕਰਨ ਦੀ ਲੋੜ ਹੋ ਸਕਦੀ ਹੈ। ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ, ਅਤੇ ਆਪਣੇ ਬੇਨਤੀ ਪੱਤਰ ਜਾਂ ਸੁਰੱਖਿਆ ਬਾਰੇ ਹੋਰ ਜਾਣਕਾਰੀ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਬਿਨਾ ਕਿਸੇ ਲਾਗਤ ਤੋਂ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। 888-344-6347 'ਤੇ ਕਾਲ ਕਰੋ। (TTY: 711)

German: Diese Mitteilung enthält wichtige Informationen. Regence hält die Grundrechte der USA ein und es finden keine Diskriminierungen aufgrund von Rasse, Hautfarbe, nationaler Herkunft, Alter, Behinderung oder Geschlecht statt. Diese Mitteilung enthält wichtige Informationen über Ihren Antrag oder die entsprechende Versicherungsdeckung. Beachten Sie wichtige Fristen in dieser Mitteilung. Sie müssen unter Umständen Maßnahmen innerhalb bestimmter Fristen ergreifen, um Ihren Krankenversicherungsschutz zu erhalten oder eine Kostenerstattung zu erhalten. Sie haben das Recht, diese Informationen und andere Informationen über Ihren Antrag oder Ihren Versicherungsschutz kostenlos in Ihrer Sprache zu erhalten. Rufen Sie folgende Nummer an 888-344-6347. (Fernschreiber: 711)

Laotian: ແຈ້ງການສະບັບນີ້ ມີຂໍ້ມູນທີ່ສຳຄັນ. Regence ສອດຄ່ອງກັບກົດໝາຍ ວ່າດ້ວຍ ສິດທິພົນລະເມືອງຂອງຣັຖບານກາງ ທີ່ກ່ຽວຂ້ອງ ແລະ ບໍ່ມີການຈຳແນກ ເຊື້ອຊາດ, ສີຜິວ, ຊາດກຳເນີດ, ອາຍຸ, ຄວາມເປັນຄົນພິການ ຫຼື ເພດ. ແຈ້ງການສະບັບນີ້ ມີຂໍ້ມູນທີ່ສຳຄັນກ່ຽວກັບການນຳໃຊ້ຂອງທ່ານ ຫຼື ການຄຸ້ມຄອງ. ຊອກຫາວັນທີທີ່ສຳຄັນໃນແຈ້ງການສະບັບນີ້. ທ່ານອາດຈະຕ້ອງການດຳເນີນການໃນຂອບເຂດເວລາໃດໜຶ່ງ ເພື່ອ ໃຫ້ສືບຕໍ່ໄດ້ຮັບການຄຸ້ມຄອງສຸຂະພາບຂອງທ່ານ ຫຼື ການຊ່ວຍເຫຼືອທາງດ້ານງົບປະມານ. ທ່ານມີສິດເອົາຂໍ້ມູນນີ້ ແລະ ຂໍ້ມູນອື່ນ ກ່ຽວກັບການສະໝັກ ຫຼື ການຄຸ້ມຄອງຂອງທ່ານ ທີ່ເປັນພາສາຂອງທ່ານໂດຍບໍ່ເສຍຄ່າໃຊ້ຈ່າຍ. ຕິດຕໍ່ 888-344-6347. (TTY: 711)